

CODE OF ETHICS OF THE ALTEO GROUP

2018

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Welcome

Dear Colleagues, dear Business Partners,

When formulating ALTEO Group's Code of Ethics, we wanted to create a useful guide that would offer help and protection to our employees and provide information to our partners about the standards of behavior represented and required by our Group. The document summarizes our fundamental ethical principles, the nature of our conduct and corporate culture, the avenues of interest enforcement, priorities and specific issues of liability.

The standards established in the Code of Ethics of the ALTEO Group impose higher requirements on Group employees compared to existing laws because we believe that in certain cases, well-meaning actions that do not otherwise violate any law may also have adverse consequences for the company and our employees. It is our common responsibility and interest to preserve our values and the foundations of our ethical operations.

In addition to fundamental ethical principles like the *protection and respect of universal human rights, integrity, trust, humanity, tolerance and responsibility, our culture is also built on a number of shared corporate values such as fairness, commitment, expertise, effectiveness, the pursuit of excellence, sustainability and good atmosphere.*

I believe that by operating in accordance with the above values and the guidelines set out in the Code of Ethics, the ALTEO Group and the community of its employees will be able to operate in the future successfully and with above-average productivity while, at the same time, provide security for all affected parties.

Budapest, August 31, 2018

Sincerely yours,

Attila Chikán, Jr.
Chief Executive Officer
ALTEO Group

1. Introduction

1.1. The purpose of our Code of Ethics

The ALTEO Group always strives for the better. As a thinking and forward-looking organization, we believe that our long-term success can be guaranteed by operating in accordance with our values and building on our credibility and the trust of our partners. We are committed to integrity and responsible operation, as well as full compliance with the strict ethical requirements set for ourselves. Our Code of Ethics is meant to confirm this commitment to our employees and business partners.

We would like to direct the attention of our employees and business partners to cases and activities that are to be observed or avoided, which may result from the violation of laws or internal rules and may lead to severe sanctions.

We provide help in certain moral behavioral issues that may be important to the community, thereby reducing the occurrence of violations and mitigate the consequences thereof.

We want to provide a guideline for our employees in ambiguous situations falling under the “appropriate but unethical” category.

By providing behavioral patterns in partnerships and customer relationships, whose quality and consistency is highly important for our company group, we also promote the realization of competitive advantage and the improvement of reputation.

The Code of Ethics, internal rules and standards of the ALTEO Group have been developed and are operated in accordance with the existing compliance requirements, which contributes to efficient cooperation with business partners and authorities.

1.2. The scope of the Code of Ethics

The Code of Ethics must be observed by all managers and employees of the ALTEO Group (ALTEO Nyrt. and companies directly or indirectly controlled by it) and all persons acting on behalf of the ALTEO Group. They are expected to refrain from any conduct or activity that is illegal or unethical, or that may otherwise be questionable in terms of the integrity and honesty of our company group or may cause harm to us.

It is the personal responsibility of all our managers and employees to

- become acquainted with the principles and rules set forth in the Code of Ethics and other related internal regulations;
- always act in accordance with the guidelines of the Code of Ethics and the existing legal regulations;
- report any unethical conduct in the way specified in the rules of procedure;
- ask questions about the guidelines or the application of the Code of Ethics where they think this is necessary.

Furthermore, our managers are responsible for developing and maintaining the culture of ethical operations and are expected to

- exhibit exemplary ethical conduct and monitor the compliance of their subordinates with the ethical principles,

- provide support to subordinates who ask questions about the content of the Code and raise issues with good intent,
- ensure that associates raising an issue do not suffer any disadvantage,
- immediately report ethical issues requiring an ethics review beyond their level of responsibility to the compliance manager in accordance with the rules of procedure.

Our suppliers, subcontractors, contracted, sponsored and supported partners and other stakeholders are also expected to act in accordance with the Code of Ethics.

1.3. Application of the Code of Ethics

Our company allows all managers and employees to get acquainted with the content of the Code of Ethics via e-learning and personal internal training, where they can also get answers to any questions they raise. The training takes place every 2 years or, for new entrants, 2 weeks after they start work. At the end of the training, the trainees complete a test about the knowledge they have acquired and declare in writing that they have understood and will comply with the requirements of the Code of Ethics.

All business partners in a contractual relationship with us are expected to act in accordance with the principles described in our Code of Ethics, which they must confirm in a written declaration at the time of signing the contract. Our associates who are in a working relationship with our partners also ensure that cooperation is always in accordance with the Code.

The latest version of our Code of Ethics is continuously available on our internal communication interface (intranet) and on our website.

We review our Code of Ethics annually, or as necessary based on our business operations, which is the responsibility of the Compliance Officer. He/she puts forward his/her proposals to the Compliance Committee and the CEO for approval.

Our ethics management system is reviewed by an independent third party every three years.

1.4. Protection of whistleblowers

We are committed to a corporate culture where employees are not afraid to report their concerns when they encounter unethical behavior.

Everyday guide

Our Code of Ethics describes the fundamental principles and ethical guidelines; however, our everyday operations may give rise to ambiguous or complex issues that may require some guidance. In such situations, it is an important responsibility of our employees to always ask before they act.

Ethical self-check questions that may help you assess certain situations:

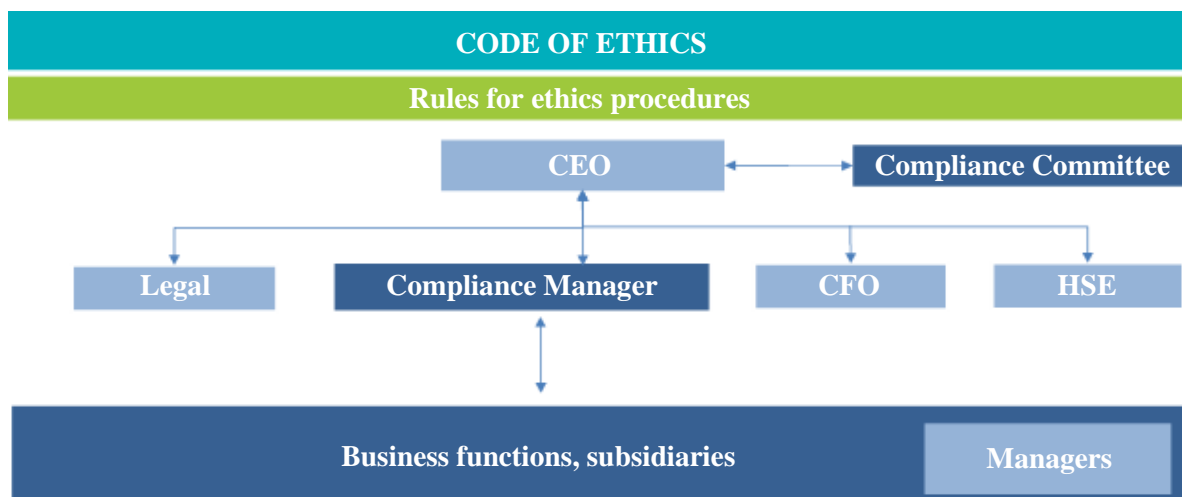
1. Is it in accordance with the values of the ALTEO Group?
2. Does it follow the guidelines of the Code of Ethics?
3. Is it legal?
4. Do I think the decision is correct, and am I able to defend it before my colleagues and family?
5. Is it beneficial for the ALTEO Group also in the long run?
6. Would the publication of this act in the press set a good light on our company?

If the answer to any of the above questions is “no” or unclear, our managers and the compliance manager will be happy to provide advice and guidance.

The ALTEO Group firmly stands up for the principle that all forms of retaliation or disadvantage are unacceptable against ethical whistleblowers, even if a bona fide report does not result in the identification of illegal or inappropriate acts.

We also allow for the possibility of anonymous reporting, while in other cases the identity of the whistleblower is treated confidentially to the extent permitted by the procedure.

The ethics organization of the ALTEO Group



Compliance Manager

In order to ensure compliance with the applicable laws, internal policies and the Company's Code of Ethics, the Compliance Manager is responsible for identifying any unethical or unlawful non-compliance or irregularity involving excessive business or work safety risks, breaches and infringements, establishing liabilities, initiating corrective measures and following up on actions taken by business areas.

Compliance Committee

Permanent members:

- | | |
|---------------------------------------|-------------------|
| – CEO, | – CFO, |
| – Compliance Manager | – Legal Director, |
| – HSE Manager | – HR Manager |
| – One member of the Supervisory Board | |

Responsibilities of the Compliance Committee:

- take a stand in all cases where a complaint is raised by affected persons either about the reporting of the ethical issue or the compliance investigation carried out,
- discuss and approve the draft of the annual compliance report before it is published,
- approve the annual review plan prepared by the Compliance Manager based on the annual risk map.

2. Our ethical values

- Integrity – we are honest, fair and trustworthy. Integrity is a key principle for all our actions, determining the way we act, as well as the way we treat one another and our business partners.
- Commitment – we are committed to our customers, teammates, communities, owners, suppliers and partners, and we want our business units to make a positive overall contribution to the development of society.
- Expertise and pursuit of excellence –we want to be the best in everything we do, and we aim to perform our tasks at a high standard, to the satisfaction of ourselves and our partners.
- Effectiveness – we aim to perform business activities through which the profitability of our company group can be increased year by year.
- Sustainability – we make efforts to lead the company group by treating sustainability as a priority, which requires strategic thinking, commitment and a high level of operating culture, for which full transparency is an indispensable tool and goal.
- Great atmosphere at the workplace – we take pleasure in our work, and we are pleased to be the member of a team with outstanding performance. And if that is no longer the case, we must change what we do and how we do it.

3. Corporate responsibility

We strive to take into consideration the interests of society and to take into account our impact on the environment, our shareholders, employees, business partners and suppliers.

To that end:

- We assess the performance of our company holistically, taking into consideration economic, social and environmental aspects alike;
- As a responsible employer, we keep our employees motivated and provide stable jobs, complex tasks and a fair wage;
- We engage in dialogue with our external stakeholders on the most important common issues;
- We publish reliable and transparent data and information about our responsible operation.

4. Legal compliance

We require our employees to comply with the applicable laws and regulations. We do our best to comply with all applicable laws and observe the corporate rules, instructions and ethical principles of the company group.

5. Organizational commitments, expectations, individual standards of conduct

5.1. Our customers

Our long-term business relationships are based on fair, honest and decent behavior with our customers.

We want to provide high-quality, safe and innovative solutions to our customers, so we expect our employees to

- be sensitive to our customers' needs,
- suggest improvements to our products and services, technologies and business processes,
- strive for fair standards of conduct in oral and written communication,
- provide true, sufficient, accurate and understandable information about our products and services in a timely manner,
- treat information about our customers confidentially,
- avoid the use of methods on communication devices that may mislead customers with their text, image elements or overall effect.

5.2. Shareholders

We strive to responsibly protect our shareholders' investments and provide a competitive return for them in the long run. To that end, we are committed to ensuring our credibility and transparency through the continuous publication of our data, the independent accreditation thereof, and honest and regular communication.

5.2.1. Transparent and credible financial and accounting information and reports

In order to ensure the transparency of financial and accounting information and reports, we want to provide our shareholders with complete and transparent information about our operations, and we are open to their proposals. We want to fully comply with the relevant stock exchange rules and prepare reports that reflect our operations accurately.

To achieve that goal, we expect our employees:

- to ensure that financial operations are performed with proper authorization and are fully accounted for;
- not to add unrecognized transactions and assets in the financial accounting system;
- to cooperate comprehensively with the associates appointed for internal and external audit and control of the Group, provide them with reliable information, and provide them access to all documents necessary for their work;
- not to create erroneous and/or misleading entries in reports, statements and the accounting of costs;
- not to falsify any statements;
- not to attempt to encourage others to falsify the financial and accounting statements or reports of the Group.

5.2.2. Our corporate assets

We expect our employees:

- to take responsibility for the safety of the devices owned by the Group (portable devices or ones allowing for working from home, such as laptops, mobile phones, etc.), as well as for their appropriate and economical use;
- to use corporate assets in accordance with the IT regulations of the Group, and to use them for private purposes only exceptionally, subject to special permission from the manager exercising the employer's rights.

5.2.3. Our intellectual property and other proprietary information

Our expertise acquired in the field of energy management and the intellectual products developed during our operation are key assets of our company, which constitute a basis for our success and the provision of high-quality support to our customers. We want to protect our non-public ideas, strategies and other business information. The items of intellectual property created or purchased using the resources of the ALTEO Group are the property of our company and may not be treated as individual or personal property.

To protect our intellectual property, our employees are expected:

- Not to share non-public information, business secrets, ideas or other proprietary information with third parties intentionally or unintentionally,

In addition to that, we fully respect the intellectual property rights of third parties.

We expect our employees:

- not to disclose in their workplace any confidential information owned by their previous employer or any other party;
- upload to computers owned by the Group only computer programs whose license fee has been paid by the company or ones that can be used free of charge;
- not to use confidential information owned by others, unless this is made possible by a contract or has been authorized by the legal organization of the Group;
- not to use in their work materials or trademarks owned by others (e.g. parts of audio or video recordings, sound recordings from the Internet or other sources, etc.) unless the right to use them has been lawfully obtained from their owner in advance;
- not to infringe the intellectual property rights of others intentionally;
- to copy and download/save only documents that can be legally used (without the suspicion of copyright infringement).

5.2.4. Prohibition of insider trading

We are committed to the fair trading of publicly sold securities and require strict compliance with laws on insider trading.

Insider trading is strictly prohibited by criminal law. At the same time, our employees are expected not only to comply with applicable laws, but also to avoid even the appearance of insider trading of securities.

We expect our employees:

- not to buy, sell or otherwise trade in securities issued by ALTEO, including in particular corporate bonds and shares, if they possess inside information;
- not to disclose inside information to persons not belonging to the Group, unless authorized in writing to do so;
- not to disseminate false or misleading information in order to influence rates unfairly;
- to share inside information carefully even with employees within the Group, and to disclose information only with the proper permission to authorized persons to the extent necessary for their work;
- to protect inside information from accidental disclosure.

5.2.5. Our digital systems

All data and information stored in connection with the Group on the digital systems of the Group, on the personal computers of our employees, or on third-party computers, are our property.

We expect our employees:

- not to use the electronic communication systems of the company to transmit data which they are not authorized to manage;
- not to search for, store, send or publish pornographic images, texts, movies or videos; materials that portray violence, hatred, terrorism, intolerance of others in a favorable light; or are harassing, obscene, or threatening;
- if they receive a document with such content, e.g. by e-mail, to delete it from their computers immediately.

Within the framework of the rules on privacy and data protection, we reserve the right to access company-owned computers and the data stored on them for maintenance or business purposes or to comply with legal obligations.

What is insider trading?

Insider trading is the unlawful use of inside information, i.e. significant information that is not publicly available, with the purpose of gaining a material advantage. Trading with a security or stock exchange product to which the inside information relates is considered as insider trading, whether committed by the insider or his/her agent. The same applies to the transfer of inside information to a person who can be presumed to use it for trade purposes.

What is considered as inside information?

Any non-publicly available and material information relating to the Group, its securities, other companies or their securities is considered as inside information. Any information that would be considered important by a prudent investor when buying or selling a security is considered material.

How long are the rules valid?

The rules on the prohibition of insider trading must be observed even if the relationship with the ALTEO Group has been terminated (e.g. termination of employment).

5.3. Our employees

Our goal is to build the future of the company group hand in hand with the dedicated and motivated employees of the ALTEO Group. We provide our employees with a working environment based on mutual trust, respect for others and respect for their dignity. We respect our employees' right to freedom of religion, freedom of assembly, right to rest, leisure and regular paid leave. We give high priority to the personal and professional development of our employees. We are committed to the principle of fair and compliant employment and remuneration. We are humane in our layoffs, and we support our employees to the extent of our capabilities.

5.3.1. Health, safety and environment (HSE)

We strive to establish safe working conditions for our employees and our partners working on our premises to avoid unnecessary risks. Our objective is to continuously improve our environmental performance, thereby reducing the health, safety and environmental risks arising from our activities. During our operations, we take into consideration the applicable technological and ecological guidelines and introduce standards in order to mitigate the risks that may arise from the adverse environmental effects caused by our activities.

We strive to develop an active HSE culture; it is our shared responsibility with all employees to ensure the highest standard of health and environmental protection.

We expect our employees:

- to observe HSE rules at their place of work;
- to perform only such work for which they possess appropriate expertise and for which they are also medically fit;
- to be familiar with the procedures to be followed in case of a malfunction;
- to report immediately to their immediate superior all accidents, injuries, diseases, unsafe or unhealthy circumstances, spills of environmentally harmful materials in order to ensure that the necessary restoration, preventive and monitoring actions can be initiated without delay;
- not to start work if they are unfit for work, irrespective of the cause of this condition (e.g. alcohol, medication, possibly drugs or other narcotic substances, illness, psychological trauma), and prevent others from working in such condition;
- observe the rules on the restriction of smoking at work.

5.3.2. Prohibition of discrimination and harassment

We base our relationship with and among our employees on the principles of human rights and tolerance. We are committed to prohibiting and preventing discrimination, and consider any form of discrimination or human rights violation to be a particularly serious ethical violation.

We expect our employees:

- not to discriminate against anyone on the basis of their gender, marital status, age, ethnic origin, color, religious or political beliefs, disability or sexual orientation;
- to make their decisions only on the basis of merit, performance, and other work-related factors;

- to build their work and business relationships on the principles of cooperation, openness, trust, mutual respect, mutual recognition and support;
- not to disclose or disseminate documents that may offend others;
- if they encounter intimidation or harassment at work, to report it in all cases;
- to perform political or religious agitation only outside the workplace;
- to take firm action against all forms of discrimination.

5.3.3. Information security and the protection of business information

The protection of our own data and the data of our business partners, as well as the protection of confidential or sensitive business information is a priority for us. To prevent the loss or unauthorized processing of data, the ALTEO Group provides the required technical and organizational background.

We expect our employees:

- not to leave confidential information and assets of the company unattended;
- not to discuss confidential topics in a public place, either in the community areas of the company or outside such areas;
- to report any security incidents (e.g. criminal acts, threatening calls, loss of confidential information) to the Compliance Manager or their employer in all cases;
- to fully comply with the requirements of the IT regulations of the Group in order to avoid IT-related security incidents

5.3.4. Protection of personal data

We collect and process personal data only for specific business purposes in accordance with the requirements of fairness and lawfulness. We want to fully comply with the applicable Hungarian laws and the requirements of the EU General Data Protection Regulation (GDPR).

The lawful processing, confidentiality, integrity and availability of personal data is guaranteed by our internal Privacy Policy. Personal data may only be accessed by properly authorized employees and only for reasons justified by business purposes.

To ensure high-level data protection, our employees participate in compulsory data protection training upon entry and annually.

All employees of the ALTEO Group are expected:

- to become familiar and fully comply with the provisions of the applicable data protection legislation and ALTEO's Privacy Policy;
- to handle any personal data processed by them in the course of work with due care and in accordance with data processing principles;
- not to disclose personal data relating to the employees or business partners of the ALTEO Group to third parties without being authorized to do so;
- not to attempt to access personal data which they are not entitled to access or personal data whose access is not justified from a business perspective;
- to inform their immediate supervisor about any data protection issues or incidents arising in the course of work and to contribute to the elimination thereof as much as possible;
- to send any written requests delivered to the Group with a purpose or subject matter related to data protection to the Data Protection Officer.

Basic principles for the protection of personal data

1) **Lawfulness, fairness and transparency:**

Personal data must be processed lawfully, fairly and in a transparent manner in relation to the data subject.

2) Purpose limitation: Personal data must be collected for specified, explicit and legitimate purposes and not further processed in a manner that is incompatible with those purposes.

3) Data minimization: Personal data must be adequate, relevant and limited to what is necessary in relation to the purposes for which they are processed.

4) Accuracy: Personal data must be accurate and, where necessary, kept up to date; every reasonable step must be taken to ensure that personal data that are inaccurate, having regard to the purposes for which they are processed, are erased or rectified without delay.

5) Storage limitation: Personal data must be kept in a form which permits identification of data subjects for no longer than is necessary for the purposes for which the personal data are processed. Personal data may be stored for longer periods only for purposes permitted by law.

6) Integrity and confidentiality: Personal data must be processed in a manner that ensures appropriate security of the personal data, including protection against unauthorized or unlawful processing and against accidental loss, destruction or damage, using appropriate technical or organizational measures.

7) Accountability: ALTEO shall be responsible for complying with, and be able to demonstrate compliance with, data protection principles.

5.3.5. Political engagement

We respect our employees' right to political conviction and engagement. However, the ALTEO Group is politically neutral and does not engage in any political activities or support. Therefore, our employees must respect the ethical principles of the ALTEO Group when conducting their political activities and, in all cases, they can only carry out their activities as individuals, independently of the Group.

In the event of political engagement, we expect our employees to pay special attention to the following:

- not to use the name of the Group,
- not to create the impression that the Group is committed to any political party or trend,
- not to use the devices of the Group (e.g. fax, computer, Internet, telephone, photocopier, scanner, letterhead, etc.);
- to refrain from engaging in political activity at work.

5.3.6. Media and press relations, social media

We are committed to responsible communication; the dissemination of confidential, misleading or harmful information with respect to our reputation is contrary to ALTEO's values and may jeopardize the trust of our partners and investors in our company, as well as the competitiveness of the company. Only persons properly authorized by ALTEO communicate information – that is always transparent and reliable – through the media to the general public, taking into account the requirements of business confidentiality. We respect the fact that the use of social media is part of our employees' private sphere, but we expect them to exercise due care and not to disclose confidential information or statements, personal comments, opinions about the activities of the ALTEO Group or the behavior of certain employees in a way that conflicts with the values of the ALTEO Group.

Our employees are expected:

- not to make statements or provide information to the media or the public on behalf of the ALTEO Group without prior authorization to do so;
- to refrain from disclosing documents, in particular confidential, misleading or harmful information, in any form, unless specifically authorized to do so;
- not to post personal comments in the social media that could be construed as the position of or a statement by the ALTEO Group.

5.4. Fair business relationships

Our relationship with our suppliers and other business partners is based on mutual trust and respect. We strive to create equal opportunities for all our business partners and to comply with the terms of the relevant agreement.

We expect our employees:

- to choose individuals and companies with the appropriate business skills;
- to work with suppliers whose activities are in accordance with the requirements of both law and business ethics;

- not to disclose confidential business information (offer value, quotation) of our suppliers to anyone else;
- to inform their immediate superior if any of their suppliers behaves in a way that is inconsistent with our basic ethical requirements.

5.4.1. Gifts and invitations

We do not request any benefits from our business partners while acting on behalf of the Group. We ensure that gifts and invitations are accepted only in a reasonable and proportionate manner, as part of usual business relations. This must always happen on a case-by-case basis and may not influence, or appear to influence, our decisions.

If an undue advantage is offered, all our employees must immediately report this fact to their superiors and, at the same time, initiate the termination of the business relationship with the business partner or supplier;

- our suppliers are selected on the basis of merit, avoiding conflicts of interest, the acceptance of gifts or entertainment aiming to influence our decisions, or any other preference aiming to influence selection;
- low-value promotional items (less than EUR 50) not provided for the purpose of influencing our decisions (e.g. pen, keychain, calendar, folder), other business gifts, business meals and participation in events are acceptable to us;
- in the case of gifts worth more than EUR 50, we must notify our immediate superior, who will decide whether we can keep the gift, donate it to charity, or return it to the person who provided it.
- our immediate superior must be notified, and his/her prior approval must be obtained, in the event of business invitations (e.g. professional training, presentation), except invitations to standard business lunches. Our superior is entitled to decide whether or not the acceptance of the invitation serves the best interests of the company;
- we must never accept cash or cash equivalents (e.g. vouchers or coupons)

These principles are considered to be binding on our own gift and invitation practices as well.

5.4.2. Corruption and bribery

We firmly reject all forms of corruption and bribery, which are regarded as particularly serious ethical violations in the context of government officials, suppliers and business partners. We apply zero tolerance to all cases involving bribery or corruption.

Our employees are expected:

- to form their governmental and business relations fairly and transparently;
- not to offer or accept cash or other benefits provided for the purpose of gaining an undue advantage or influencing a decision to or from public officials or business partners;
- to avoid transactions that may appear to involve bribery or corruption;
- to ensure the application of anti-corruption and anti-bribery principles also when employing consultants, agents, intermediaries and other third parties acting on behalf of ALTEO.

The principles described above are also applied to the sponsorship and support practices of our company group. We always give donations voluntarily, select our partners without being influenced, and ensure the transparency of these activities.

5.4.3. Conflict of interest

In the event of a conflict of interest, personal or business interests prevent objective decision-making, and there is a risk of making actually or seemingly biased decisions. Any conflict of interest is contrary to ALTEO's values, and, as a responsible company, we are committed to preventing and eliminating such situations.

All new entrants are required to make a conflict of interest statement. Our managers are subjected to a conflict of interest review annually. In the event of new contractual relationships, transactions or other forms of value transfer, affected employees must specifically declare that there is no business or personal involvement with respect to the transaction.

The following cases are clear conflicts of interest, and, unless they obtain prior approval from the ALTEO Group, we expect our employees:

- as individuals, not to work together with or provide services to anyone with whom they also have a relationship in connection with their position in the Group;
- not to invest in the business of a supplier or customer for which they were involved in the selection, evaluation or agreement process, or if any of their subordinates had such a responsibility. Exceptions are investments in public companies.

Our employees must obtain prior written permission from the person exercising the employer's rights in the following cases:

- the establishment of a business relationship with competitors, customers or suppliers which may give rise to the suspicion of a conflict of interest;
- before becoming a controlling owner of a business not owned by the Group;
- before a significant investment in a business owned by a competitor, supplier or customer.

Any investment that may influence, or even appear to influence, a decision of the employee in connection with his/her position is considered to be a significant investment.

Our employees must notify in writing the person exercising the employer's rights in the following cases so that they are able to decide (in consultation with the project manager in the case of a project) whether there is a conflict with their position within the Group:

- before accepting a senior executive position, supervisory board or any other board membership in a company or non-profit organization outside the Group;
- if they work outside the Group, either within the framework of an employment relationship or as an agent or representative of a company.
- if they have the opportunity to employ, supervise, control or influence the terms of employment of any of their close relatives, irrespective of whether they are employees of the Group or a contractual partner.
- if they learn that any of their close relatives works for or provides services to a competitor, client or supplier, if they are involved in decision-making in connection with the relevant competitor, client or supplier or participate in the contract award procedure.

5.4.4. Our competitors

Although we intend to operate as determined competitors, we perform our activity in line with the standards of fair competition and in compliance with the effective competition rules. We only collect information about our competitors in a lawful manner, using only publicly available information in order to understand business, consumer, supplier and technological trends, legislative proposals, and the activities of our suppliers and competitors. We pay particular attention not to enter into cartel agreements and not to coordinate our behavior with competitors either directly or indirectly by fixing prices, dividing the market or setting production and sales quotas. However, as our industries have significant impact on the natural environment and the development of local communities, we cooperate with our competitors to promote joint social and environmental responsibility.

5.4.5. Local communities

We want to be part on the long term of the local communities in which we do our business. We provide direct support to the communities by creating jobs, making investments, paying taxes and helping local organizations. We put special emphasis on feedback from the public, dialogue with local communities, NGOs and local governments, and strictly monitor the environmental impact of our activities.

Our employees are expected:

- To communicate credibly and honestly with stakeholders in local communities
- To always comply with ALTEO's HSE and other internal regulations, thereby minimizing the risks arising from the company's activities

6. Reports on ethics violations and rules of procedure

6.1. How can ethical issues be reported?

A report can be made in any case where

- in the whistleblower's opinion concerns arise in connection with the application of the Code of Ethics
- there are circumstances that threaten the integrity of the company,
- this is deemed necessary by the employee or the business partner for other reasons.

The whistleblower is expected to make all relevant information available in order to promote the proper assessment and investigation of the case in terms of its nature, scope and urgency.

6.2. Who can I contact with my report?

- your immediate supervisor,
- directly the Compliance Manager by regular mail, fax, the ALTEO Group’s ethics hotline, or e-mail,
- the secretary of the Compliance Committee if neither the Compliance Manager nor the ALTEO Group’s ethics hotline is available.

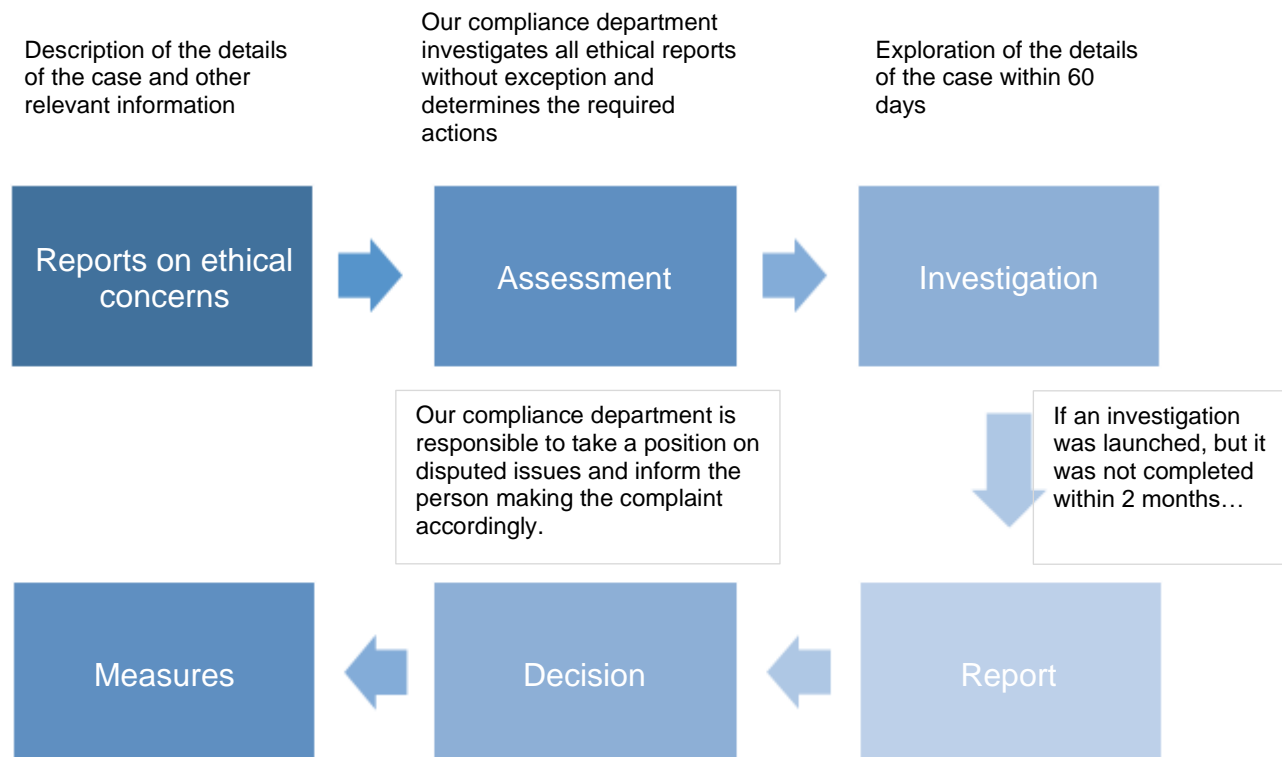
The ethics hotline of the ALTEO Group is available:

- by phone, during working hours on Mondays and Wednesdays from 2 pm to 5 pm,
- through the online reporting system free of charge, 365 days a year, 7 days a week and 24 hours a day.

Reports can be made even anonymously via the hotline.

The contact details can be found on the website of the ALTEO Group (www.alteo.hu).

6.3. What happens after the report?



The consequences of ethics violations are established on the basis of legal regulations and may range from verbal warning to the termination of employment or the business relationship.

The detailed rules for ethics procedures are described in the Compliance Policy of the ALTEO Group.

7. External directives

[BSE Corporate Governance Recommendations](#)

[International Bill of Human Rights \(which comprises the Universal Declaration of Human Rights, the International Covenant on Civil and Political Rights, and the International Covenant on Economic, Social and Cultural Rights\)](#)

[European Convention on Human Rights](#)

[OECD Guidelines for Multinational Enterprises](#)

[UN Global Compact](#)

[Hungarian Act CLXV of 2013 on complaints and public interest disclosures](#)

[Global principles of the Partnering Against Corruption Initiative for the elimination of bribery](#)

[Regulation \(EU\) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC \(General Data Protection Regulation, GDPR\)](#)

[Act CXII of 2011 on the right to informational self-determination and on the freedom of information](#)